

# David M. Pimentel

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## Education

Syracuse University School of Information Studies • Syracuse, New York  
*Information Science and Technology* • Master of Philosophy, 2013  
*Library and Information Science* • Master of Science, 2000

Boston University College of Arts and Sciences • Boston, Massachusetts  
*Linguistics* • Bachelor of Arts, 1998

## Library Experience

### *Senior Cataloging and Metadata Librarian*

Denver Public Library, Denver, Colorado • October 2014 – present

- provide leadership for metadata activities that connect people to physical and digital collections
- supervise team of five staff members, including professional and paraprofessional catalogers
- maintain and enrich ILS data to improve the customer experience of resource discovery
- collaborate with wide range of staff across 26 branch locations serving the Denver community
- increase efficiency with vendor partners workflows, reducing time between ordering and circulation
- advise and coordinate initiatives exploring the transition from MARC to linked data/BIBFRAME

### *Rare Materials Cataloger*

Onondaga County Public Library, Syracuse, New York • Summer 2006, Summer 2007, Summer 2008

- created original bibliographic records for unique holdings of the county Local History archive
- revised and enhanced local name and subject authority records; updated classification data
- collaborated on various projects with other Technical Services department staff

### *Director of Community Learning Centers*

University of Michigan at Ann Arbor • July 2003 – July 2005

- collaborated with multiple campus stakeholders to strategically plan new innovative service program
- transformed traditional library services enterprise to meet the needs of 21st-century students
- built partnership with University Library, including the development of new graduate positions
- coordinated and planned facilities renewal, renovations, and capital improvements for 12 sites

### *Director of Residence Hall Libraries*

University of Michigan at Ann Arbor • March 2001 – July 2003

- provided overall leadership for a 12-branch library system serving 9,500 on-campus students
- managed and allocated budget over \$500,000; oversaw aggregate collection of 45,000 holdings
- recruited, trained, and supervised a team of 12 graduate student library managers
- administered program intranet and web site, as well as circulation and budget databases

## Teaching Experience

SYRACUSE UNIVERSITY SCHOOL OF INFORMATION STUDIES

### *Primary Instructor*

Information Reporting and Presentation • Spring 2010

- introduced undergraduate students to basic concepts of graphic design and information presentation
- employed studio teaching method of open critiques; coached student team projects

### *Primary Instructor*

Information Resources: Organization and Access • Spring 2007, Summer 2008, Fall 2009

- prepared lecture materials and assignments for graduate-level LIS core course
- evaluated student progress and provided formative feedback on student work
- utilized distance learning courseware (WebCT/Blackboard) to facilitate ongoing class discussions

*Section Instructor*

Information and Information Environments • Fall 2006, Fall 2008, Fall 2009

- facilitated class discussion for introductory course taken by all new master's students
- evaluated individual student papers as well as team case-study presentations

*Graduate Assistant*

Design and Management of Internet Services • Fall 1998, Spring 1999, Fall 1999, Spring 2000

- supported faculty member teaching undergraduate Internet services course
- assessed and evaluated student work (both print and digital) and graded examinations
- provided students (80-90 per semester) with additional assistance and feedback during office hours

*Guest Lecturer*

Information Resources: Organization and Access • Fall 2005

- presented theoretical and practical applications of bibliographic control
- introduced students to Functional Requirements for Bibliographic Records entity-relationship model

UNIVERSITY OF MICHIGAN, ANN ARBOR

*Section Instructor*

Social Psychology in Community Settings • Spring 2004, Spring 2005

- introduced students to concepts of social identity development and multiple facets of diversity
- dialogued strategies for how to resolve interpersonal and intercultural conflict
- focused on effective approaches to support social justice and combat oppression

*Co-Facilitator*

Coming Out Support Group, Office of LGBT Affairs • Summer 2004, Fall 2004

- advised community members, provided resources and support during coming-out process
- maintained confidential communication about lesbian/gay/bisexual personal identity development

*Cluster Facilitator*

Michigan LeaderShape, Division of Student Affairs • May 2003

- instructed undergraduate participants in principles of leadership based on national curriculum
- worked with other faculty during intense weeklong retreat in dynamic, hands-on environment
- encouraged how to "lead with integrity" and assisted participants to develop a personal vision

## Related Experience

*Team Coach/Lead Trainer*

Magellan's Travel Solutions and Gear, Aurora, Colorado • October 2013 – July 2014

- trained and mentored new Call Center employees; developed and delivered other training as needed
- improved staff performance through monitoring, structured feedback, and ongoing coaching
- analyzed customer needs and crafted management-tier solutions for individual customer concerns

*Research Assistant*

School of Information Studies, Syracuse University • Summer 2006

- contributed to ongoing development of grant-funded project, led by Profs. Kwasnik and Crowston
- tested taxonomy software to facilitate the design of a faceted classification for genre terms
- assisted in the design of experimental system to test genre-based retrieval

*Distance Learning Coordinator, Academic Services*

School of Information Studies, Syracuse University • May 2000 – March 2001

- served as primary administrator for three distance-learning graduate degree programs
- directed annual Summer Institute: managing classrooms, technology support, and student housing
- supervised graduate assistants and delegated role-significant responsibilities
- collaborated with library and computing departments to provide specialized services to students
- maintained and revised materials, both print and online, for student registration and advising
- organized special events for distance-learning and summer student populations

*Resident Advisor*

Office of Residence Life, Syracuse University • August 1998 – May 2000

- fostered student and residence hall community development through intentional programming
- communicated policies, confronted inappropriate behavior, and resolved conflict

*Summer Advisor*

Syracuse Academic Improvement Program (SAIP), Syracuse University • May 1999 – July 1999

- assisted students in retention program for undergraduates not meeting academic expectations
- created, designed, and published original weekly newsletter, *SAIPost*

## Communications and Publications

### PRESENTATIONS & PANELS

*What Happens to the Library Catalog in the Age of Linked Data?* – talk and panel session presented at the American Library Association annual conference, Chicago, Illinois • June 2017

*Linked Data Literacy* – invited talk presented to staff of Innovative Interfaces Incorporated, Emeryville, California • January 2016

*Enhancing Communication with Public Services Staff* – panel session presented at the Front Range Technical Services Workshop, Denver, Colorado • September 2015

*Linked Data and What it Means for Your Library* – panel session presented at Innovative Users Group (IUG) annual meeting, Minneapolis, Minnesota • April 2015

### PAPERS

Pimentel, D.M. (2011). Towards a typology of classificatory change. Presented at the Third North American Symposium on Knowledge Organization (NASKO3), Toronto, Ontario.

Pimentel, D.M. (2010). Examining the KO roots of Taylor's value-added model. *Knowledge Organization*, 37(1): 58-64.

Pimentel, D.M. (2009). The KO roots of Taylor's value-added model. In: E.K. Jacob and B.H. Kwaśnik (eds.), *Proceedings of the Second North American Symposium on Knowledge Organization (NASKO2)*, Syracuse, New York: 58-67.

Pimentel, D.M. (2009). Participatory classification: Evolution and opportunities. Presented at the annual conference of the Association for Library and Information Science Education (ALISE), Denver, Colorado.

Pimentel, D.M. (2007). Exploring classification as conversation. In: J.T. Tennis (ed.), *Proceedings of the North American Symposium on Knowledge Organization (NASKO)*, Toronto, Ontario: 1-8.

Pimentel, D.M. (2006). From *work* to work: Implications of FRBR and RDA for LIS education. Presented at Connections: The 11th Annual Great Lakes Information Science Conference, Syracuse, New York.

### POSTERS

Pimentel, D.M. (2010). Evaluating classificatory change: Position and inclusion. Presented at the doctoral student research poster competition at the annual conference of the Association for Library and Information Science Education (ALISE), Boston, Massachusetts.

Pimentel, D.M. (2009). The classification of Religion topics in Wikipedia: Examining an evolution. Presented at the annual *iConference – iSociety: Research, Education, Engagement*, Chapel Hill, North Carolina.

Pimentel, D.M. (2009). Indexing the relationships: Organizing knowledge for navigation. Presented at the annual conference of the Association for Library and Information Science Education (ALISE), Denver, Colorado.

Pimentel, D.M. (2008). Knowledge organization in collaborative online environments. Presented at the 10th biennial conference of the International Society for Knowledge Organization (ISKO), Montréal, Quebec.

## OTHER CONTRIBUTIONS

- Pimentel, D.M. (2005). Community learning centers: a new model for supporting academic success. *ACUHO-I Talking Stick*, 22 (5).
- Pimentel, D.M. and Townsel, R. (2004) “Why *are* all the black kids sitting together?” Presentation and facilitated discussion, Benzinger Library, University of Michigan, Ann Arbor.
- Pimentel, D.M. (2003). Community learning centers. Poster presented at Big Ten Housing Officers annual meeting, Ann Arbor, Michigan.
- Pimentel, D.M. (2003). Imagining the uncommon: Black inventors creating the modern world. Exhibit display coordinated with campus observance of Black History Month, Student Activities Building, University of Michigan, Ann Arbor.
- Pimentel, D.M. (2003). Why *Librarian: The Musical* is doomed before it starts. In: K. Roberto and J. West (eds.), *Revolting librarians redux: Radical librarians speak out*. McFarland.
- Fields, J., Pimentel, D.M., and Wilkens, A. (2002). Accompaniment for academic success: Libraries supporting living/learning initiatives. Presented at the annual meeting of the Great Lakes Association of College and University Housing Officers (GLACUHO), St Charles, Illinois.
- Hert, C., *et al.*, (1999). Evaluation of selected websites at the U.S. Department of Education: Increasing access to web-based resources. Report commissioned by U.S. Department of Education.

## Service Activities and Achievements

## DENVER PUBLIC LIBRARY

- Member (2014–present), Polaris ILS Committee
- Representative (2014–present), Colorado Alliance of Research Libraries (CARL) Cataloging and Reference Committee
- Representative (2017), OCLC Data Quality Public Library Advisory Board
- Member (2015), Collection and Circulation Standardization Initiative

## SHORT MOUNTAIN SANCTUARY

- Work Exchange Visitor (2012) at intentional community in Liberty, Tennessee: participated in consensus-based decision making, sustainable agriculture, wellness practices, facilities maintenance, kitchen oversight, and communal meal preparation

## SYRACUSE UNIVERSITY

- Doctoral Student Representative (2007/08), School of Information Studies Faculty Committee
- Member (2006/07), School of Information Studies Ph.D. Committee
- Member (2005/06), School of Information Studies Distance Education Committee
- Member (2000/01), MLS Working Group for ALA Committee on Accreditation (COA) Review
- Editor/Co-developer (Spring 2000), “Librarians in the 21st Century” website
- Master of Library Science Chair (1999/2000), School of Information Studies Graduate Organization
- Senator (1999/2000), University-wide Graduate Student Organization (GSO)

## UNIVERSITY OF MICHIGAN, ANN ARBOR

- Chair (2005), Search Committee for the Director of University Housing Research
- Academic Support Representative (2004/05), Residence Education Advisory Group
- Member (2003/04 & 2004/05), Residence Education Professional Staff Training Committee
- Executive Board member (2003 & 2004), Lavender Information and Library Association (LILA)
- Member (Spring 2003 & Spring 2004), Professional Staff Search and Interview Team, University Housing Residence Education
- Academic Support Representative (2003/04), Residence Education Extended Leadership Team
- Member (2003/04), Residence Education Communications Technology Group

- Coordinator (Spring 2004), “Critical Conversations” series: programming initiative commemorating 50th anniversary of landmark Supreme Court decision *Brown v. Board*
- Representative (2003/04), Committee for Housing Information and Technology Needs Assessment Planning
- Member (Summer 2003), Ann Arbor Reads Screening Committee: “Fulfilling the Promise of *Brown*”
- Reviewer (2002/03), Residence Education Special Projects Allocation Funding Committee
- Chair (2001/02), Residence Hall Libraries Strategic Planning Group
- Member (2001/02), Residence Education Co-Supervision Task Force

#### CONFERENCE PLANNING AND REVIEWING

- Member (2010/11), Program Committee: 2011 North American Symposium on Knowledge Organization (NASKO3), held at Ryerson University, Toronto, Ontario, Canada
- Member (2008/09), Planning Committee: 2009 North American Symposium on Knowledge Organization (NASKO2), held at Syracuse University, Syracuse, New York
- Member (2005/06), Planning Committee: 2006 Connections Conference (CNXNS), the 11th Annual Great Lakes Information Science Conference, held at Syracuse University, Syracuse, New York

#### AWARDS AND HONORS

- Recipient (2005–2009), Institute of Museum and Library Services Future Professoriate Fellowship
- Recipient (2002 & 2004), University of Michigan Stellar Performance Award
- Graduate Leadership Award (2000), Syracuse University School of Information Studies
- Honoree (1999/2000), Syracuse University Chancellor’s Award for Public Service
- Scarlet Key Award (1998), Boston University Honorary Scarlet Key Society

## Professional Affiliations

#### CURRENT

- American Library Association (ALA)
  - Association for Library Collections and Technical Services (ALCTS)
  - Gay, Lesbian, Bisexual, and Transgender Round Table (GLBTRT)
- Colorado Association of Libraries (CAL)
- Beta Phi Mu (βΦΜ) Pi Lambda Sigma (πλΣ) chapter

#### PRIOR

- American Library Association (ALA)
  - Association of College and Research Libraries (ACRL), 2001 – 2005
  - Library Administration and Management Association (LAMA), 2001 – 2005
- Association for Information Science and Technology (ASIS&T), 2005 – 2011
  - Special Interest Group for Classification Research (SIG/CR), 2005 – 2011
- Association for Library and Information Science Education (ALISE), 2007 – 2011
- International Society for Knowledge Organization (ISKO), 2009 – 2011